

2-in-1 LINE User Guide

For Android Users



Two numbers for twice the convenience.



AFFORDABLE
Low monthly
subscription fee



CONVENIENT
2 active numbers in 1
mobile phone



CONTROL
Advanced call
blocking/filtering



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Settings

My 2-in-1 LINE: 98544334

- 2-in-1 LINE number
- Do Not Disturb: Swipe to set "DO NOT DISTURB" mode. All the calls will be forwarded directly to the voicemail.
- Others
- Voicemail Greeting: Click to select generic greeting
- Hidden Number: Click for Blocked number
- Contact StarHub: Click to submit feedback to StarHub
- Frequently Asked Questions: Click to read the FAQ
- Cancel Account: Click to cancel the account
- Logout: Click to Logout

2-in-1 LINE Android version 0.0.4

Call tab

Launch keypad dialer

Date and Time stamp of the calls

Contact added

Add new contact

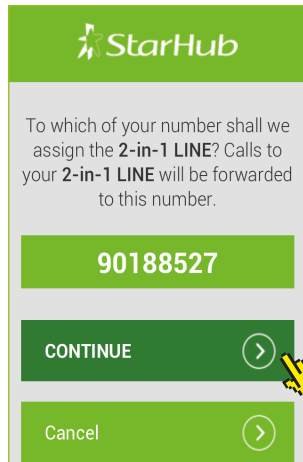
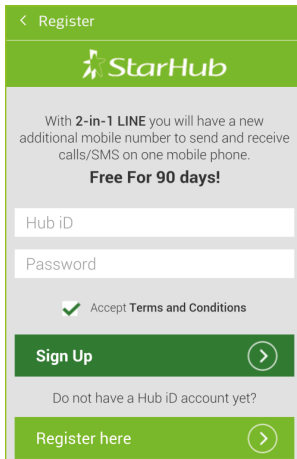
Outgoing Calls

Incoming Calls

Missed Calls

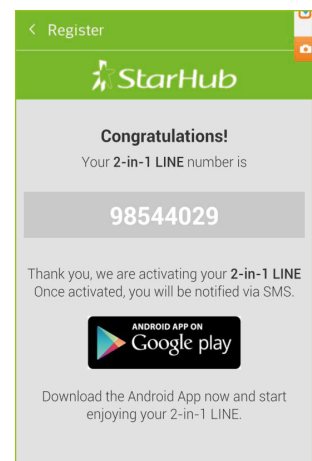
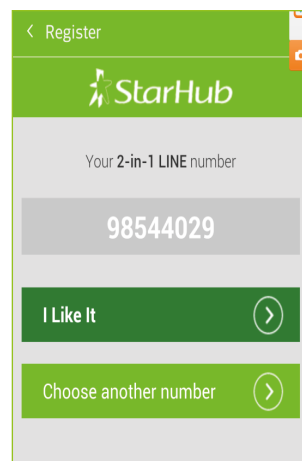
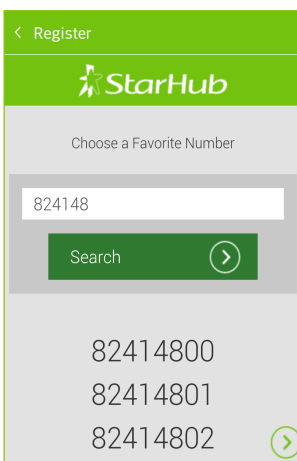
Call Type	Number	Date and Time	Action
Outgoing	98544828	Yesterday 18:43	+ (Add new contact)
Incoming	Pat Office	Yesterday 18:42	👤 (Contact added)
Incoming	Pat Office	04-07-14 15:30	👤 (Contact added)
Outgoing	443336686237	04-07-14 15:29	+ (Add new contact)
Incoming	98544588	04-05-14 21:12	+ (Add new contact)
Missed	Hidden Number	04-05-14 21:06	👤 (Contact added)
Incoming	98544588	04-05-14 21:06	+ (Add new contact)
Incoming	98544588	04-05-14 21:02	+ (Add new contact)
Incoming	98544588	04-05-14 20:59	+ (Add new contact)
Incoming	98544588	04-05-14 20:55	+ (Add new contact)

HOW TO ACTIVATE



STEP 1:
Enter your Hub ID and password. Accept the Terms and Conditions and tap on **"SIGN UP"** to activate. Tap on **"REGISTER HERE"** if you do not have a Hub ID.

STEP 2:
Confirm your main/primary line number and **"CONTINUE"**.

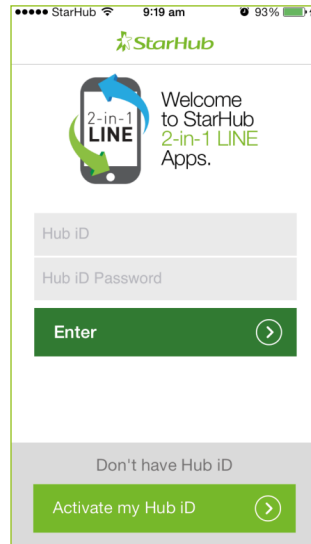


STEP 3:
Choose your favourite 2-in-1 LINE.

STEP 4:
Once preferred 2-in-1 LINE is chosen, **"I LIKE IT"** to confirm and proceed. Otherwise, **"CHOOSE ANOTHER NUMBER"** to select again.

STEP 5:
Activation request successful! Proceed to download the App.

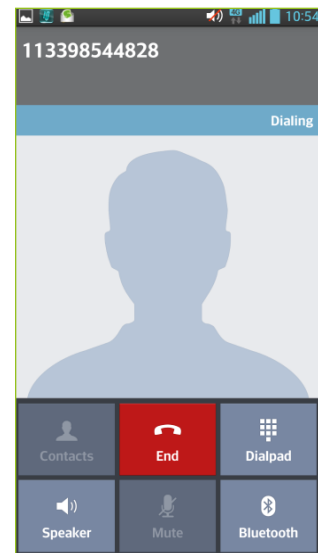
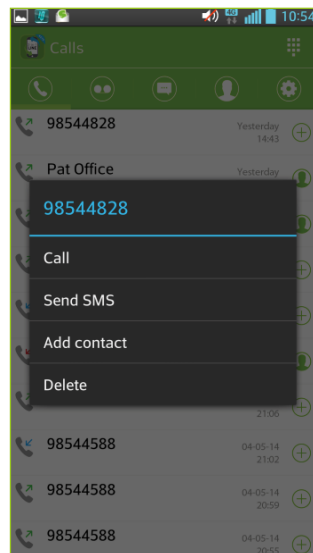
HOW TO LOGIN



STEP 1:
Login using your Hub iD and Password

STEP 2:
Click "ENTER".

HOW TO MAKE A CALL



STEP 1:
Go to "CALL", tap on selected contact name or number to make a call. Tap and hold to view more options such as **CALL/SEND SMS/ADD CONTACT/DELETE**.

STEP 2:
Tap on "CALL" to make a call.
Note: 1133 will be added as a prefix



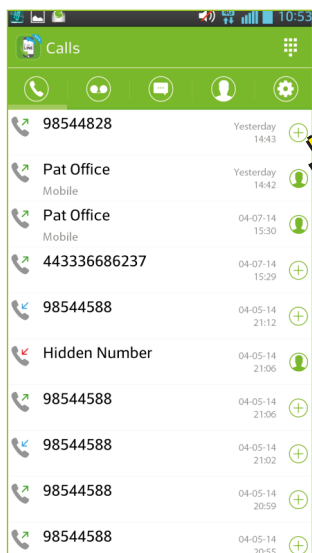
Dial a number

Add as contact

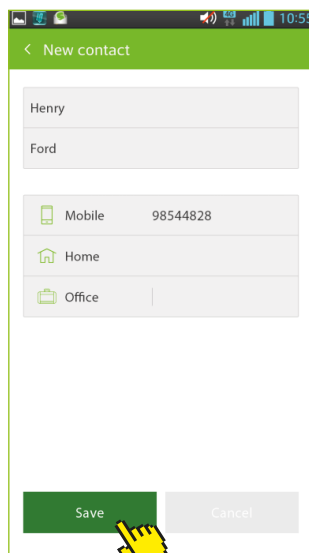
Click to call

Alternatively, you can launch the keypad dialer and enter the number to call.

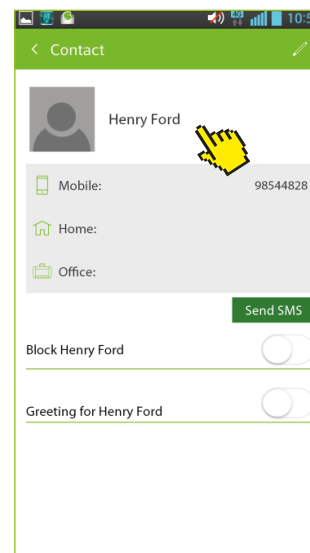
HOW TO ADD A NEW CONTACT



STEP 1:
Go to "CALL", tap on the "+" icon for selected contact to be added/saved.

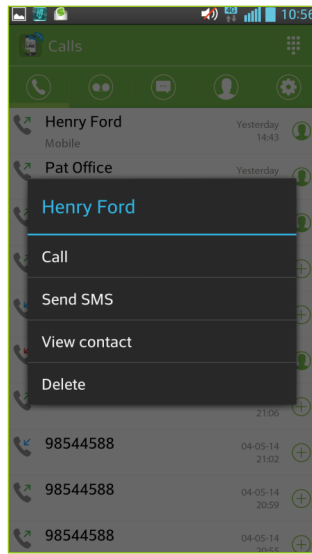


STEP 2:
Key in contact's name and phone number.



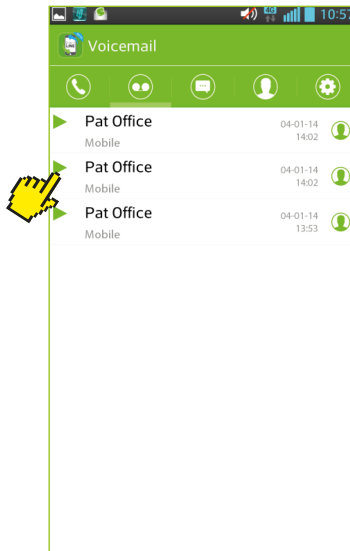
STEP 3:
Contact is successfully added.

HOW TO DELETE CALL LOG



- STEP 1:**
Go to "**CALL**", tap and hold a selected contact on the list
- STEP 2:**
"**DELETE**" to remove the call log

HOW TO RETRIEVE VOICEMAILS



STEP 1:
At the voicemail page,
tap on **"PLAY"** button to play the
selected voice message.

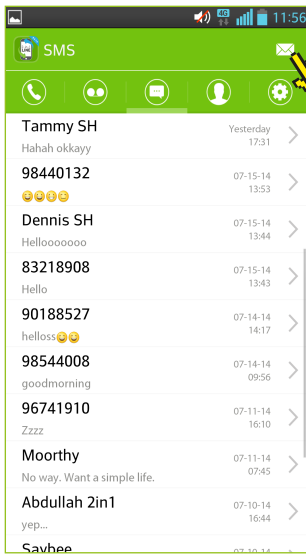


STEP 2:
"CALL" to call back the
voicemail sender.

HOW TO SEND SMS



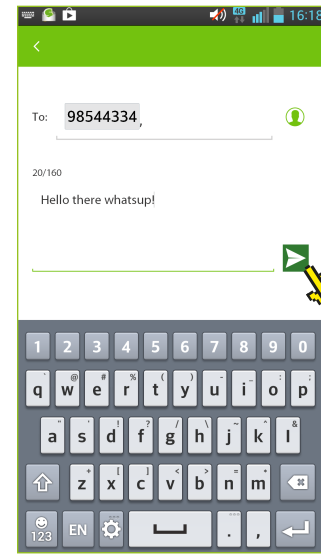
Send a new SMS



STEP 1:
Go to "SMS", tap on the "NEW SMS" icon.

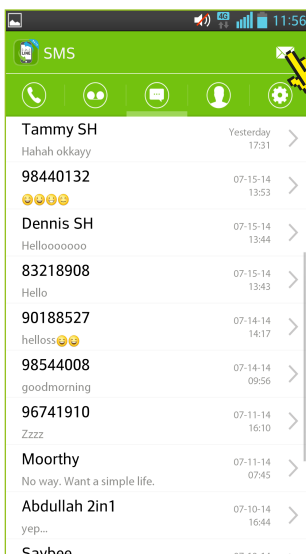


STEP 2:
Enter the destination number followed by the "SEND" icon.

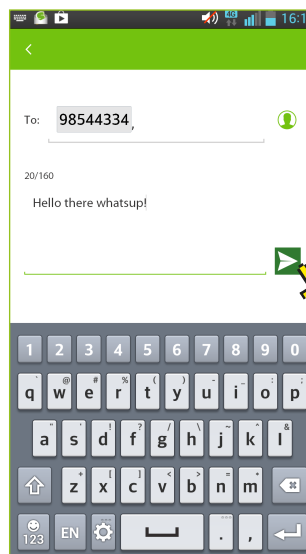


STEP 3:
Compose the SMS/Text and click "REPLY".

Sending SMS to existing contact

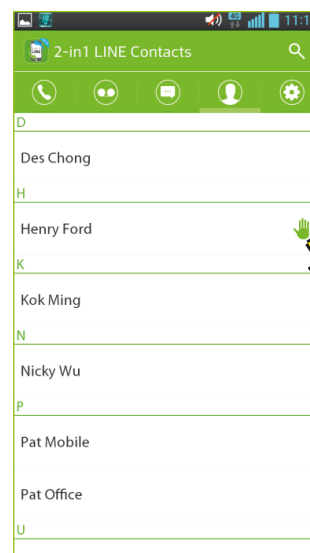
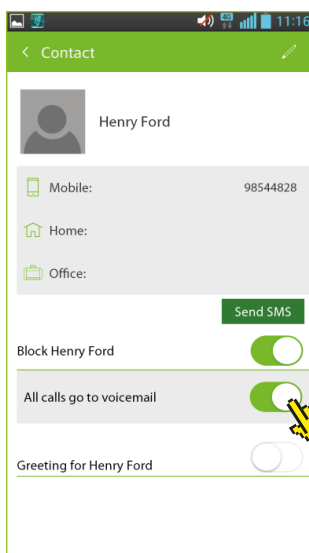
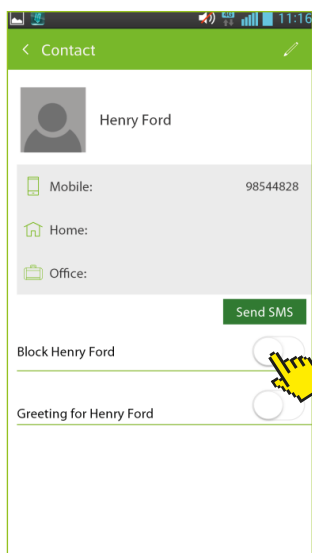


STEP 1:
Go to "SMS", tap on selected contact name or corresponding SMS conversation.



STEP 2:
Compose the SMS/Text and click "SEND".

HOW TO BLOCK CALLER



STEP 1:
Go to **"CONTACT"** list, select name.
Swipe **"BLOCK CALLER"** option
to **"ON"**.

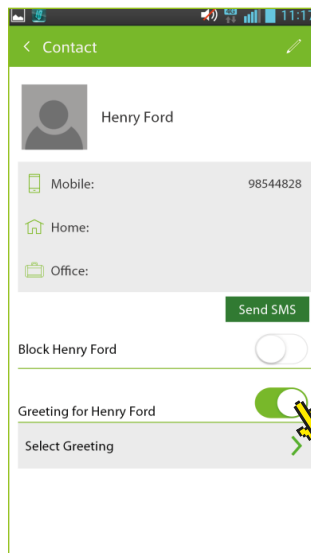
STEP 2:
When **"ALL CALLS GO TO VOICEMAIL"**
is turned on, all the calls from this
contact will be directly forwarded
to the voicemail.

STEP 3:
Icon indicates that user is
"BLOCKED" successfully.

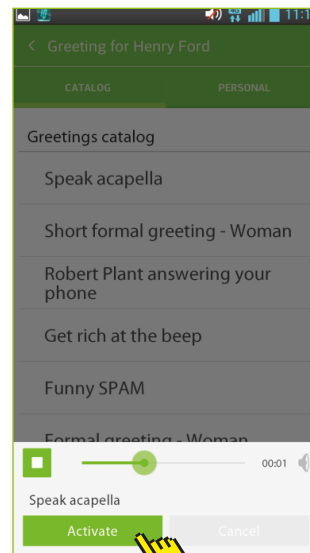
HOW TO SET PERSONALISED GREETING



How to set a personalised greeting

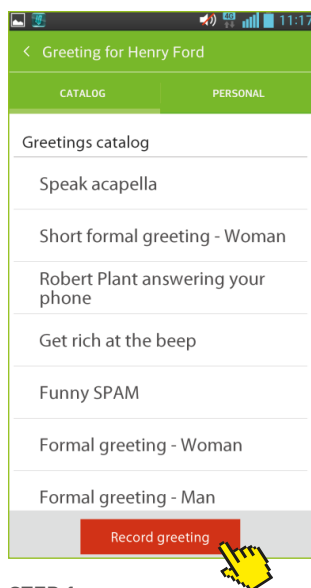


STEP 1:
Go to **"CONTACT"** list, select name.
Swipe **"GREETING"** for this contact.

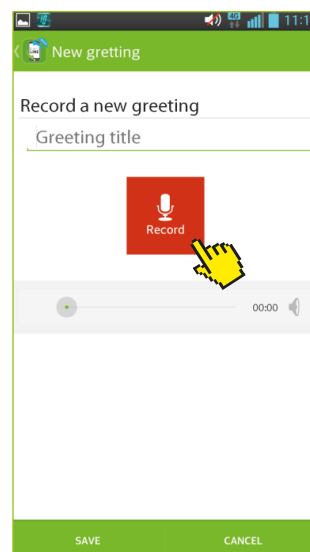


STEP 2:
Select the preferred greeting from
the list and click **"ACTIVATE"**.

How to record greeting



STEP 1:
You can record your own greeting
by tapping on **"RECORD"**.

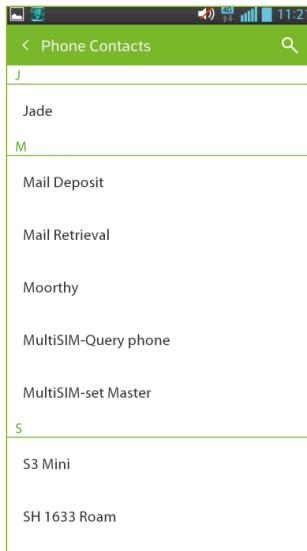


STEP 2:
Add/Edit the greeting name,
then click **"RECORD"** to start
recording.

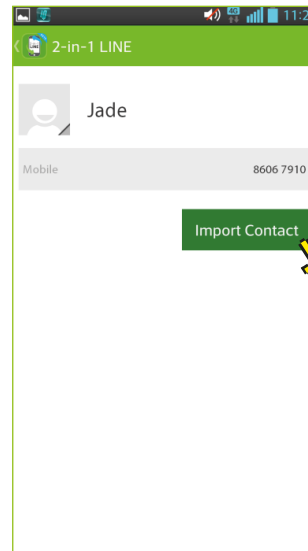
HOW TO IMPORT CONTACTS FROM HANDSET PHONE BOOK



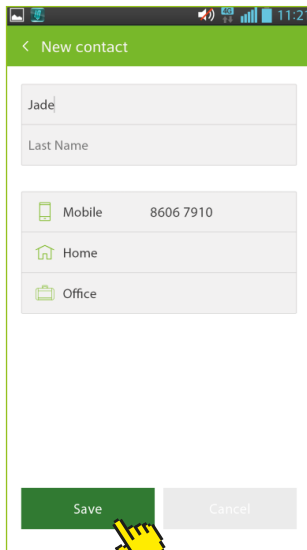
How to import contact from handset phonebook



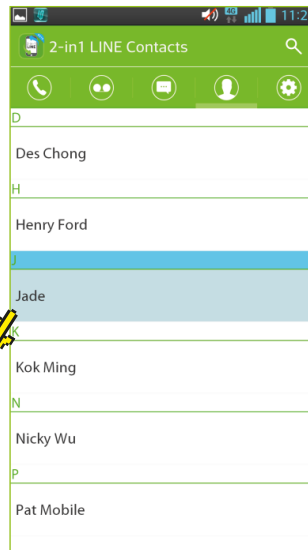
STEP 1:
Select **"PHONE"** to view phone's address book.



STEP 2:
Select the preferred contact to import by tapping **"IMPORT CONTACT"**.

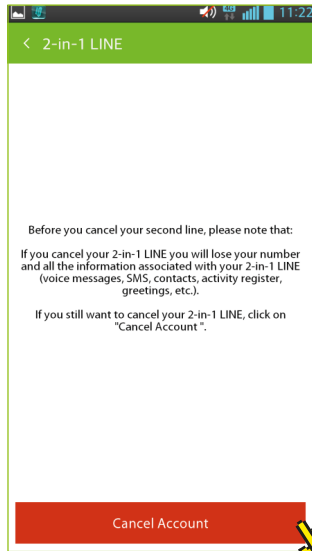


STEP 3:
Update the details of the contact, then click **"SAVE"** once ready.

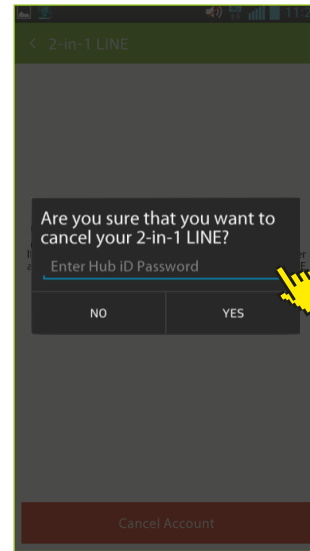


STEP 4:
Contact is now successfully saved in the 2-in-1 LINE contact list.

HOW TO DELETE ACCOUNT



STEP 1:
Under settings, click on **"CANCEL ACCOUNT"** to terminate the service.



STEP 2:
Enter your **"HUB ID PASSWORD"** to confirm account termination. All data will be removed upon successful termination.

